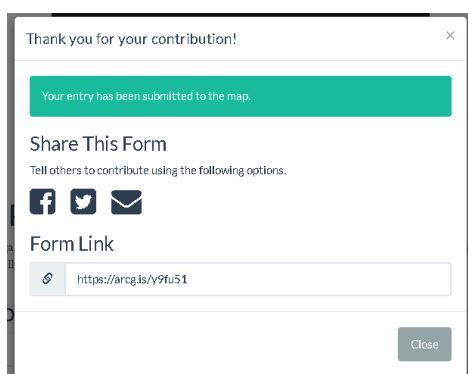## DESCRIPTION

The Public Engagement Application allows effective reporting by the public of potential illegal activities. The app allows users to provide clear, concise, and verifiable information, ensuring that the reports are actionable and useful for LEAs and CH experts. The App adds value to ENIGMA since the public contributions can increase the scope and scale of reporting illicit activities.

IDEAL SCENARIO

An ideal scenario involves a member of the public using the app to report a suspected illegal activity, such as seeing a third party stealing an item from an antiques dealer or a heritage site. They use their phone to fill out the form, providing a map location and supplementary information from a safe distance. The report is clear, concise, and provides all the necessary to undertake further investigation.

TIPS

Do

- Provide an exact location via the GPS feature of the app
- Capture clear visual evidence
- Describe what you saw and include all relevant details

Don't

- Don't put yourself at risk
- Don't capture images including persons only objects or disturbances
- Don't report with no details as no action can be undertaken
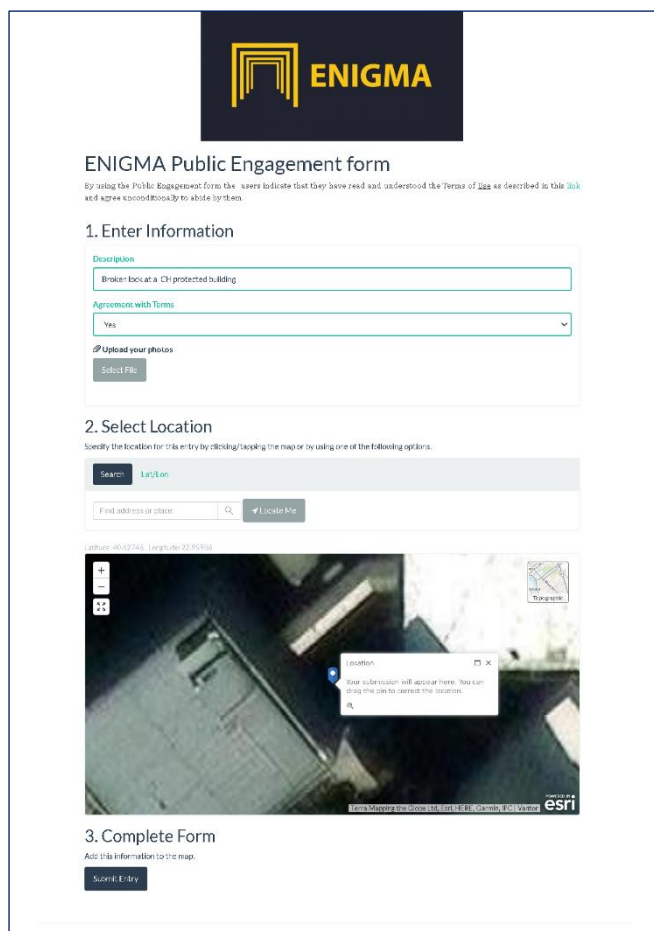- Don't report based on rumours, only use the tool based on your firsthand accounts

Figure: Impression on the public engagement application and form